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(city, date)

**Moon sp. z o.o. sp.k.**

**ul. Leopolda Lisa-Kuli 12 lok. 2**

**01-512 Warszawa**

**shop@kidsonthemoon.com**

**shop@bythemoon.eu**

### COMPLAINT OF PRODUCTS

Name and surname of the complainant \_\_\_\_\_

Address \_\_\_\_\_

Order number \_\_\_\_\_

I hereby inform you that the following product \_\_\_\_\_ purchased by me, delivered to me on \_\_\_\_\_ is defective.

Description of the defect of the product:

\_\_\_\_\_  
\_\_\_\_\_

The above defect was found on \_\_\_\_\_

Because of the above\*:

1. please exchange the product for a new one. \*
2. I am asking for a free repair of the product. \*
3. I am asking you to lower the price of the product by \_\_\_\_\_ (in words: \_\_\_\_\_) PLN.  
I am asking for a refund of the amount given to my bank account \_\_\_\_\_  
or by postal order to my address. \*
4. I believe that the defect is significant and therefore I withdraw from the contract and I am asking for the return of the product price to the account \_\_\_\_\_.\*

\* all unwanted requests should be crossed out.

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Complainant signature