

**RETURN PACKAGES SHOULD BE SENT TO:
DEL-FINA SP. Z O.O.
UL. LIPKOWSKA 92
05-080 IZABELIN
POLAND**

(city, date)

**Moon sp. z o.o. sp.k.
ul. Leopolda Lisa-Kuli 12 lok. 2
01-512 Warszawa
shop@kidsonthemoon.com
shop@bythemoon.eu**

COMPLAINT OF PRODUCTS

Name and surname of the complainant _____

Address _____

Order number _____

I hereby inform you that the following product _____ purchased by me, delivered to me on _____ is defective.

Description of the defect of the product:

The above defect was found on _____

Because of the above*:

1. please exchange the product for a new one. *
2. I am asking for a free repair of the product. *
3. I am asking you to lower the price of the product by _____ (in words: _____) PLN. I am asking for a refund of the amount given to my bank account _____ or by postal order to my address. *
4. I believe that the defect is significant and therefore I withdraw from the contract and I am asking for the return of the product price to the account _____.*

* all unwanted requests should be crossed out.

Complainant signature